

General terms and conditions

for contracts concluded between INNOVATEXT Co. and its customers for merchandizing mediated services, or agreements containing mediated services

These general terms and conditions are valid in case of every agreement, which contains mediated services, between INNOVATEXT Co. and its customer.

Every testing and/or certificating works are considered to be mediated services, which based on a customer's mandate, INNOVATEXT Co. entrust its partner (e.g. a testing laboratory) with making the given tests within the mandate's fulfilling procedure.

Accomplishing the contract with the client INNOVATEXT Co. is entitled to use a mediated service.

In this case INNOVATEXT Co.

- informs the client about the necessity of the mediated service to accomplish the contract;
- provides consultation in the selection of the best testing methods and the interpretation of test results;
- takes responsibility for the compliance of the service performed by the entrusted cooperating partner.

INNOVATEXT Co. is authorised to denounce the concluded contract or initiate its changing, if the cooperating partner who is entrusted to perform of the contract does not assume the given contract or for some reason does not fulfill the undertaken mandate.